

How long will my name stay on the Housing Register?

You will be sent a letter asking whether you still want to remain on SIC's Housing Register twice each year. You must fill in the form accompanying the letter and return it to SIC Housing. If this form is not returned we will assume that you no longer wish to remain on the SIC Housing Register, and your application will be cancelled. Hjaltland operate a similar policy in this instance. It is important that you return the forms to stay on both SIC's and Hjaltland's Housing Registers.

Offers of Accommodation

You can choose as many areas as you wish, however you should only choose areas where you would accept accommodation if an offer is made. Applicants will receive **one reasonable offer** of accommodation. We consider a **reasonable offer of accommodation** to be accommodation that meets your household's needs based on the information held in relation to your application by us at the time of allocation.

Refusal of Accommodation

If you are a waiting list or transfer applicant and you refuse the reasonable offer, you will be suspended from the housing register for 6 months. If you are an unintentionally homeless applicant we would not make any further offers of permanent accommodation and the SIC would also discharge its duty to you under the homeless legislation. Your Housing Officer can give further advice if you are considering refusing any needed offer of accommodation.

False Information

Your application may be suspended from SIC's Housing Register for a period of up to 6 months if you deliberately give us false information or withhold any information that is relevant to your application. If we make you an offer of accommodation based on false information, or due to your failure to advise us of a change of circumstances which affects the level of points that you have been allocated, we will withdraw our offer of accommodation and you may be suspended for up to 12 months. You may also be subject to legal action and a fine.

Please ask for assistance

If you are unclear about any aspect of the application form, the [SIC Allocation Policy](#) or need any assistance, please contact us at SIC Housing on 01595 744360 and we will do our best to help you.

Our Data Protection Privacy Statement is available on our website:

www.shetland.gov.uk/information-rights/documents/ApplicationAllocationPrivacyStatement.pdf

**Large print is available and translations may be available on request.
For further information please contact either SIC Housing or Hjaltland.**

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Information Leaflet on Allocation Policy

Shetland Islands Council (SIC) Housing is responsible for allocating Council houses in Shetland. When you fill in your form you will also be applying to be housed by Hjaltland Housing Association (HHA), unless you decide to opt out. Hjaltland have their own Allocation Policy which you can view on request, as well as the full version of [SIC's Allocation Policy](#). Please see SIC and HHA's Privacy Statements:

www.shetland.gov.uk/downloads/file/308/housing-application-and-allocation
[Hjaltland Housing Association Privacy Notice for Tenants & Applicants](#)

How to apply for housing:

If you want to join SIC's Housing Register, you should complete an application form which you can get from either Shetland Islands Council—Housing, Development Services, 8 North Ness Business Park, Lerwick, Shetland ZE1 0LZ (telephone: 01595 744360 or e-mail: housing@shetland.gov.uk), or Hjaltland Housing Association, 6 North Ness Business Park, Lerwick, Shetland ZE1 0LZ (telephone 01595 694986 or e-mail: mail@hjaltland.org). You can also download the housing application pack from www.shetland.gov.uk or www.hjaltland.org.uk.

Please contact either SIC or HHA if you need help to complete your application form.

You can be accepted on to our Housing Register if you are aged 16 years old or above.

Allocation of SIC Properties

If you are a waiting list or transfer applicant your position on the register will depend on the number of points you have. If you are a homeless or a special case applicant, your application will not be pointed. Instead, your position on the register will depend on the date of your application. Vacant properties will usually be allocated to the first applicant on the housing register in one of three quota groups, for the size of the property in the area.

Quota Groups

SIC Housing operate a lettings plan that allocates vacant properties to one of three quota groups in line with agreed targets set by the Council. The 2024/2025 targets are detailed below:-

	Homeless	Waiting List	Transfer
Lerwick	60%	20%	20%
Landward	20%	60%	20%

Priority and Points Scheme

Your application will be assessed and pointed based on the information that you provide. For further information about the points available and for access to the full SIC Housing Allocation Policy, please look online at www.shetland.gov.uk/housing. Alternatively, an appointment can be arranged with a Housing Officer to discuss your housing application. The following points can be awarded:-

Category	Points
*Access to Children	20
Insecurity of Tenure	150
No Fixed Abode	100
Unreasonable to remain	35
Sharing amenities	40
Fostering, Adoption and Kinship Care Arrangements	40
Lack of Amenities	50/100
Overcrowding	
For each single bedroom lacking	40
For each double bedroom lacking	60
Under occupation	
For each additional bedroom	50
*Medical points	
Unsuitable home—low need	20
Serious	50
Severe	75
Urgent	100
*Social Need points	50/100

*Additional forms need to be completed for these points to be awarded.

When you apply for SIC housing, you can join the Housing Register if you:

- don't have any housing related debt which built up while you were not a tenant
- have no housing related debt which is outstanding
- have any outstanding debt which is less than 1 month's rent or for which you have made satisfactory arrangements and are paying as detailed above
- have no debt that you or a member of your household owes to a Local Authority or Registered Social Landlord which is related to the tenancy of a house e.g. Council Tax
- are at least 16 years of age

Existing SIC and HHA Tenants

If you are a tenant of Shetland Islands Council or Hjaltland Housing Association you may apply for a transfer of property and be accepted on to the Housing Register.

Your application will be assessed under the rules set out in the Allocation Policy, but you will not be made an offer of a transfer until we or Hjaltland Housing Association are satisfied about the standard of your current home, until you have completed any outstanding tenant repairs and you have made satisfactory payments towards any rent arrears.

If you are in breach of your tenancy conditions (including rent arrears greater than one month) or legal action is being taken to terminate your tenancy, you will not be considered for allocation unless we consider there are exceptional circumstances.

Previous Tenancy

If you have a current tenancy, or have a former tenancy, you will only be made an offer if:

- The amount you owe is less than the equivalent of one months rent of the tenancy; or
- You have agreed with your landlord an arrangement for paying the debt; and
- You have made the agreed payments for at least 3 months; and
- You are continuing to make such payments.

If you are a local authority or registered social landlord tenant, and are in breach of any of your tenancy conditions you will not be made an offer of accommodation until satisfactory arrangements have been made to resolve this.

Applying from Outwith Shetland

If applying from outside Shetland, you will not be made an offer of accommodation unless you:

- a. Are employed, or have been offered permanent employment in Shetland
- b. Need to move to Shetland to be near a relative or carer
- c. Have specific social reasons for requiring to be housed in Shetland
- d. Are subject to harassment and wish to move to Shetland
- e. Are subject to domestic violence and wish to move to Shetland

What happens if my circumstances change?

You must tell SIC Housing and Hjaltland as soon as possible of any change of circumstance as this may affect the number of points you are allocated. If you have not told us about a change of circumstance eg change of address, your application could be deferred or you may not receive an offer of accommodation to which you are entitled until your situation has been re-assessed in line with the Allocation Policy.